

## **TELESPAZIO BRASIL S/A**

### **PURCHASE ORDER**

Terms and conditions for the supply of goods and services

### 1. BASIS OF CONTRACT.

1.1 The purchase order (Order) accompanying these Conditions constitutes an offer by Telespazio Brasil S/A to purchase Goods and/or Services from the supplier named thereon (Supplier) subject to and in accordance with these Conditions and any specific terms set out in the Order. In the event of any conflict between the Conditions and a specific term set out in the Order, a specific term shall take precedence over these Conditions.

The Order shall be deemed to be accepted by means of returning a copy (including the attachments) thereof, duly signed by the Supplier, within fifteen (15) calendar days from issue thereof by the Company. Once such term has lapsed in vain, the Company reserves the right to cancel the Order or consider the late acceptance by the Supplier as valid and effective, at which point and on which date a contract (the Contract) shall come into existence. Orders issued by an agreed electronic method shall be deemed received on the date sent.

- 1.2 These Conditions apply to the Contract and exclude any other terms that the Supplier seeks to impose or incorporate, or which are implied by trade, custom, practice or course of dealing.
- 1.3 All of these Conditions shall apply to the supply of both Goods and Services except where the application to one or the other is specified.

#### 2. SUPPLY OF GOODS.

- 2.1 The Supplier shall ensure that the Goods:
- (a) correspond with their description and conform with the Goods Specification;
- (b) are of satisfactory quality and fit for any purpose held out by the Supplier or made known to the Supplier by the Company, expressly or by implication, and in this respect the Company relies on the Supplier's skill and judgment;
- (c) are free from defects in design, materials and workmanship;
- (d) comply with all applicable statutory and regulatory requirements and international carriage codes relating to the manufacture, labelling (including CE marking), packaging, storage, handling and delivery, by whatever means, of the Goods. Where the Goodsare, or incorporate, dangerous goods or chemicals, the Supplier shall diligently comply with its obligations hereunder and promptly provide all material safety data sheets and SVHC declarations as required; and
- (e) are free of second hand, counterfeit and/or replica parts.
- 2.2 Save for any latent defects, the Company shall only be able to bring a claim for any defects in materials and workmanship before the expiry of the latter of: (i) twenty four (24) months from the date of delivery to the Company; (ii) twelve (12) months from acceptance of the Goods by the Company's customer (if applicable); and (iii) any other period stated in the Order.
- 2.3 The Supplier shall ensure that at all times it has and maintains all the licences, permissions, authorisations, consents and permits that it needs to carry out its obligations under the Contract in respect of the Goods.

# 3. DELIVERY OF GOODS.

- 3.1 The Supplier shall ensure that:
- (a) the Goods are properly classified, labelled and packaged using materials permited by Brazil's customs, such as trated wood and secured in such manner as to enable them to reach their destination in good condition.
- (b) each delivery of the Goods is accompanied by Invoice and Packing List, which show the date of the Order, the Order



number (if any), the type and quantity of the Goods (including the code number of the Goods (where applicable) and special storage instructions (if any), together with a Certificate of Conformance (if available).

- 3.2 The Supplier shall provide the Goods strictly in accordance with the Goods Specification till the date specified in the Order (or, ifno such date is specified, then within 30 days of the date of the Order).
- 3.3 The Supplier shall deliver the quantity of Goods ordered strictly in accordance with the Order, failing which the Company may reject the Goods and any rejected Goods shall be returned at the Supplier's risk and expense.
- 3.4 Title and risk of the Goods shall pass to the Company on completion of delivery, in accordance with the requirements of the Contract.

## 4. SUPPLY OF SERVICES.

- 4.1 The Supplier shall, at its own risk, for the duration of this Contract provide the Services to the Company in accordance with theterms of the Contract.
- 4.2 The Supplier shall meet any performance dates for the Services specified in the Order or notified to the Supplier by theCompany.
- 4.3 In providing the Services, the Supplier shall:
- (a) co-operate with the Company in all matters relating to the Services, and comply (at no additional cost) with all reasonable instructions of the Company;
- (b) perform the Services with the best care, skill and diligence in accordance with best practice in the Supplier's industry, professionor trade;
- (c) use personnel who are suitably skilled and experienced to perform tasks assigned to them, and in sufficient number to ensure that the Supplier's obligations are fulfilled in accordance with this Contract;
- (d) ensure that the Services and Deliverables conform with the Service Specification, and that the Deliverables shall be fit for anypurpose expressly or impliedly made known to the Supplier by the Company;
- (e) save as agreed with the Company in writing, provide all equipment, tools and vehicles and such other items as is required to provide the Services;
- (f) use the best quality goods, materials, standards and techniques, and ensure that the Deliverables, and all goods and materials supplied and used in the Services or transferred to the Company, will be free from defects in workmanship, installation and design;
- (g) obtain and at all times maintain all necessary licences and consents and comply with all applicable laws and regulations;
- (h) not do or omit to do anything which will or may cause the Company to lose any licence, authority, consent or permission upon which it relies for the purposes of conducting its business, and the Supplier acknowledges that the Company may rely or act on the Services.

### 5. OBSOLESCENCE.

The Supplier must notify the Company in writing without delay of any actual or potential obsolescence issues affecting the Contract, that it identifies from time to time, such notice to include complete and accurate details of: (a) the obsolescence issue identified; (b) its impact on the performance of the Contract; and (c) any actions that could be taken in mitigation (including the cost of such actions). The Supplier shall comply with the relevant internal procedures referred to in the Order, as applicable. All relevant non-recurring and extra-recurring costs, if any, resulting from obsolescence issues during the performance by the Supplier of the Contract shall be fully borne by the Supplier.

# 6. WORKING AT SUPPLIER'S OR COMPANY'S PREMISES.



- 6.1 The Supplier accepts (and shall procure) that any work carried out by or on behalf of the Supplier at the Company's premises and any visit by any of the Supplier's employees, agents and sub-contractors to the Company's premises shall:
- (a) be subject to the Company's general conditions of work on site as are in force from time to time (copies available upon request);
- (b) meet their regulatory obligations regarding environmental compliance.
- 6.2 The obligations under Clause 6.1(b) and (c) shall also apply to the Supplier's premises (or any premises at which the Supplier operates and its subcontractor's premises) in respect of work carried out for or on behalf of the Company.
- 6.3 The Supplier shall allow the Company's authorised representatives, the Company's customers and/or regulatory authorities at any reasonable time to have access to the Supplier's premises (or to arrange access to other relevant premises) and to all relevant technical information for the purpose of auditing all aspects of the Supplier's performance of (and compliance with) a Contract, including inspecting and testing the Goods and/or the performance of the Services, but any such inspection or testing shall not constitute acceptance of the Goods and/or Services by the Company.
- 6.4 The Supplier and sub-contractors shall fulfil or give to the Company all the Health and Safety documentation or the additional documentation required by the Company.
- 6.5 The Supplier and sub-contractors shall only access restricted areas and/or use Company machinery or tools when permitted by the Company.

#### 7. COMPANY MATERIALS.

In supplying the Goods and/or Services, the Supplier shall hold all equipment or items of whatever kind including but not limited to raw materials, samples, jigs, tooling, drawings, patterns, specifications and/or data supplied by the Company to the Supplier in connection with the Contract (Company Materials) in safe custody at its own risk, adequately insure the Company Materials with a reputable insurer to its replacement value, maintain the Company Materials in good condition and in accordance with any instructions or manuals provided or identified to the Supplier by the Company (fair wear and tear excepted), clearly mark the Company Materials as the property of the Company (including any Company issued tooling number as applicable), not dispose or use the Company Materials other than in accordance with the Company's written instructions or authorisation and, at the Company's written request, return the Company Materials at the Supplier's risk and expense. The Supplier shall indemnify the Company against all loss of or damage to any Company Materials which occurs whilst it is in the Supplier's possession, custody or control. The Company may at any time on request have the right to inspect any Company Materials. All Company Materials are the exclusive property of the Company.

### 8. COMPANY REMEDIES.

- 8.1 If the Supplier is in breach of any terms of the Contract, the Company shall, without limiting its other rights or remedies, haveone or more of the following rights:
- (a) to terminate the Contract in accordance with clause 16;
- (b) to refuse to accept any subsequent performance of the Services and/or delivery of the Goods;
- (c) to recover from the Supplier any costs incurred by the Company in obtaining substitute goods and/or services from a third party;
- (d) to have refunded all sums where the Company has paid in advance for Goods and/or Services that have not been delivered bythe Supplier;
- (e) to claim damages for any additional costs, loss or expenses incurred by the Company which are in any way attributable to the Supplier's breach;
- (f) to require the Supplier to repair or replace, at Company option, any rejected Goods within 30 days of notification, or to provide full refund of the price of the rejected Goods (to the extent paid); and



(g) to reject the Goods (in whole or in part) whether or not title has passed and to return them to the Supplier at the Supplier's riskand expense.

8.2 If any Goods and/or Services are not delivered by the applicable date, the Company may, at its option, claim or deduct, fromany sums payable, 2 per cent of the total price, in aggregate, of the Goods and/or Services: (i) not delivered on the correct date; and (ii) which have been delivered but that cannot be used by the Company for the purpose for which they were ordered, as a result of the delay, for each week's delay in delivery by way of a penalty, up to a maximum of 14 per cent. Such penalty shall be charged for the delay in delivery and is not in substitution of the remedy in clause 8.1 above. The Company shall not impose such penalty provided the delay if delivery does not exceed seven (7) calendar days.

8.3 The Company may withhold any advance payments agreed under the Contract if the Supplier has breached the Contract until such time as the breach is remedied to the Company's reasonable satisfaction.

8.4 These Conditions shall extend to any substituted or remedial services and/or repaired or replacement goods supplied by the Supplier, save that for repairs only the unexpired part of the periods in clause.2.2 shall apply.

8.5 The Company's rights under this Contract are in addition to its rights and remedies implied by the law.

## 9. COMPANY'S OBLIGATIONS.

The Company shall provide the Supplier with reasonable access at reasonable times to the Company's premises for the purpose of providing the Services and provide such information as the Supplier may reasonably request for the provision of the Services and the Company considers reasonably necessary for the purpose of providing the Services.

### 10. CHARGES AND PAYMENT.

10.1 The price for the Goods and/or the charges for the Services (deemed to include every cost and expense directly or indirectly incurred by the Supplier in connection thereto) shall be the amount set out in the Order, exclusive of value added tax. No extra charges shall be effective unless agreed in writing and signed by the Company.

10.2 In respect of Goods, save as otherwise agreed, the Supplier shall invoice the Company after PO receipt. In respect of Services, save as otherwise agreed, the Supplier shall invoice the Company on completion of the Services. Each invoice shall include such supporting information (i.e. shipping documents for Goods and a certificate of acceptance for Services) required by the Company toverify the accuracy of the invoice, including but not limited to the relevant Order number. The invoices shall be sent in unmodifiable pdf format to the e-mail address tpz.br.compras@telespazio.com.



- 10.3 Payments shall only be made in favour of the Supplier (and therefore cannot be made to bank accounts of any individual or legal person other than the Supplier) and in the country where the activities are performed or where the Supplier has its tax residence or registered office.
- 10.4 The Supplier shall maintain complete and accurate records of the time spent and materials used by the Supplier in providing the Services. The Supplier consents to the Company disclosing copies of all Orders and Supplier invoices to the Company's customerwhere required by law and the Supplier shall ensure that this right is procured from its suppliers in connection with the Contract.
- 10.5 For any disputed matters payment obligations shall be suspended in connection thereto until the matter is finally resolved.

### 11. INTELLECTUAL PROPERTY RIGHTS.

- 11.1 In respect of the Goods and any goods that are transferred to the Company as part of the Services under a Contract, including without limitation the Deliverables or any part of them, the Supplier warrants that it has full clear and unencumbered title to all such items, and that at the date of delivery of such items to the Company, it has full and unrestricted rights to sell and transfer all such items to the Company and its onward supply to (and use by) third parties.
- 11.2 The Supplier assigns to the Company, with full title guarantee and free from all third party rights, all Intellectual Property Rights developed in connection with the Goods and/or Services under the Contract;
- 11.3 The Supplier shall, promptly at the Company's request, do (or procure to be done) all such further acts and things, provide or procure any necessary information and/or know how to the Company and execute all such other documents for the purpose of securing for the Company the full benefit of the Contract, including without limitation all right, title and interest in and to the Intellectual Property Rights assigned to the Company in accordance with clause 11.2.

#### 12. INDEMNITY.

The Supplier shall keep the Company indemnified against all liabilities, costs, expenses, damages and losses suffered or incurred by the Company as a result of or in connection with any claim made against the Company:

- (a) for actual or alleged infringement of a third party's Intellectual Property Rights arising out of, or in connection with, the manufacture, supply or use of the Goods, or receipt, use or supply of the Services, but only to the extent that the claim is not attributable to acts or omissions of the Company;
- (b) by a third party for death, personal injury or damage to property arising out of, or in connection with, defects in Goods, to the extent that the defects in the Goods are attributable to the acts or omissions of the Supplier, its employees, agents or subcontractors; and
- (c) by a third party arising out of or in connection with the supply of the Goods or the Services, to the extent that such claim arises out of the breach, negligent performance or failure or delay in performance of the Contract by the Supplier, its employees, agents or subcontractors.

## 13. CONFIDENTIALITY.

13.1 The Supplier shall keep in strict confidence all technical or commercial know-how, specifications, inventions, processes or initiatives which are of a confidential nature and have been disclosed to it by the Company, its employees, agents or subcontractors, and any other confidential information concerning the Company's business, its products and services which the Supplier may obtain. The Supplier shall only disclose such confidential information to those of its employees, agents and subcontractors who need to know it for the purpose of discharging the Supplier's obligations under the Contract, and shall ensure that such employees, agents and subcontractors comply with the obligations set out in this clause as though they were a party to the Contract. The Supplier may also disclose such of the Company's confidential information as is required to be disclosed by law, any governmental or regulatory authority or by a court of competent jurisdiction, provided that the Supplier notifies the Company in advance of any such disclosure where it is lawful to do so and provided that the Supplier shall not release the same to any third party unless it receives prior



written assurances that it will be treated in confidence. The Supplier shall immediately return all confidential information to the Company on request.

13.2 The Supplier shall not publicise or otherwise disclose this Contract nor any of its terms to any party without the prior written approval of the Company.

## 14. EXPORT LICENCES AND CONSENTS.

14.1 The Supplier shall obtain, at its own cost, all such export licences and other consents in connection with any Goods and/or Services as are required from time to time prior to the dispatch of the relevant shipment or provision of the relevant Services (as applicable) and shall promptly provide copies (if necessary) of the same to the Company on receipt thereof together with accurate and complete details of: (i) all authorised third parties (to include the end user) and their role; (ii) the Goods and/or Services, part or item export classification number; (iii) the country of origin; (iv) the country of manufacture; (v) export licence number; and (vi) export license date of issue. The Company may withhold all further payments under this Order until the Supplier has fully complied with its obligations under this clause 15.1.

14.2 Should the Supplier not be able to deliver the Goods and/or Services on the agreed delivery date as a result of non-availability of any export licences and/or consents the Supplier shall use its best endeavours to secure the required export licences and/or consents without further delay and shall indemnify the Company against all liabilities, costs, expenses, damages and losses suffered or incurred by the Company arising out of or in connection with such delays save where such failure and/or delay is beyond the reasonable control of the Supplier.

## 15. TERMINATION.

15.1 Without limiting its other rights or remedies, the Company may terminate the Contract in whole or in part at any time with immediate effect by giving written notice to the Supplier, whereupon the Supplier shall discontinue all work on the Contract so terminated and shall immediately repay to the Company any advance payment(s) paid by the Company to the Supplier relating to the Contract (or part thereof) so terminated.

15.2 Subject to clause 15.3, the Company shall pay the Supplier fair and reasonable compensation for any work in progress on the Goods at the time of termination and/or for any Services already performed, but such compensation shall not include loss of anticipated profits or any consequential loss. The Supplier agrees to accept such sum in full and final satisfaction of all claims arisingout of such termination and it shall use its best endeavours to minimise the direct loss arising from such termination. In no case willthe amount payable by the Company for the terminated work exceed the price that would have been payable if that work had been completed. The Company reserves the right to recover any completed part of the Goods and/or Services and any relevant documentation related thereto.

- 15.3 The provisions of clause 15.2 shall not apply where the Company has terminated the Contract for any of the following reasons:
- (a) the Supplier commits a breach of any term of the Contract and (if such a breach is remediable) fails to remedy that breach within fifteen (15) days of receipt of notice in writing to do so;
- (b) the Supplier is unable to pay its debts as they fall due or is deemed unable to pay its debts;
- (c) the Supplier makes a proposal for or enters into any compromise or arrangement with its creditors or it enters into liquidationor it suffers the appointment of an administrator or receiver;
- (d) the Supplier is subject to a judicial organization or bankruptcy protection petition or order to the extent permitted and subject to Law 11.101/2005 (Brazilian Law of Bankruptcy Protection and Judicial Organization) or any other equivalent law on the matter;
- (e) the Supplier suspends or ceases, or threatens to suspend, or cease, to carry on all or a substantial part of its business, and in such circumstances the Company shall have the right to recover any costs, charges, or expenses incurred, including those sustained to procure the Goods and/or Services elsewhere in addition to any further damages or losses that the Company may suffer as a consequence of such termination. Termination of the Contract, however arising, shall not affect any of the parties' rights and remedies that have accrued as at termination.



15.4 Clauses which expressly or by implication survive termination of the Contract shall continue in full force and effect, including but not limited to clause 12 (Indemnity) and clause 13 (Confidentiality).

15.5 On termination of the Contract for any reason, the Supplier shall deliver to the Company, immediately upon request, all Deliverables whether or not then complete, and return all Company Materials. Until they have been returned or delivered, the Supplier shall be solely responsible for their safe keeping and will not use them for any purpose not connected with this Contract.

### 16. ETHICAL CONDUCT AND ANTI-BRIBERY COMPLIANCE.

16.1 The Supplier shall: (a) comply with the Company's Code of Ethics and Anticorruption Code, available on <a href="https://www.telespazio.com/en/latam">www.telespazio.com/en/latam</a>. The Supplier declares its through knowledge and acceptance; (b) comply with all applicable laws, statutes and regulations relating to anti-bribery and anticorruption including but not limited to the Brazilian Law 12.846/2013 as amended from time to time; (c) not engage in any activity, practice or conduct which would constitute an offence; (d) promptly report to the Company any request or demand for any undue financial or other advantage of any kind received by the Supplier in connection with the Contract; and (e) be compliant with any anti-mafia normative.

16.2 The Supplier shall ensure that any person associated with it who is performing services or providing goods in connection with the Contract does so only on the basis of a written contract which imposes on and secures from such person terms equivalent to those imposed on the Supplier in this clause 16.

16.3 The Company shall be entitled to suspend a Contract where it reasonably suspects a breach of clause until the matter is resolved to the Company's satisfaction.

## 17. OFFSET OBLIGATIONS.

At the Company's request, the Supplier shall use its reasonable endeavours to support the Company in fulfilling its Offset Obligations and shall grant to the Company the full benefit of all applicable offset credit in relation with the Order.

### 18. COMPLIANCE WITH LAWS AND RULES.

In its performance of the Contract or Purchase Order, the Supplier shall comply with:

(a) all applicable laws and regulations including, but not limited to, the Relevant Regulations as may apply. The obligation contained in this clause 18 is in addition to all other Conditions requiring the Supplier to comply with all applicable laws; and

(b) the Company's Quality Requirements for Suppliers as may be in force from time to time; and

(c) Law 12.846/2013, if the final Customer is a brazilian public entity. In this case the parties undertake to trace and record the financial flows related to the performance of the supply. In particular the Supplier is committed to:

- ensure that contracts and/or orders contain the provision under this article;
- use payment methods to ensure full traceability of every financial movement related to the Order;
- communicate to the bank details in compliance with the law provisions;

The Company reserves the right to require, at any time, even by fax or via e-mail the documentation providing the fulfilment of the obligations stated in this article. In the event of unfulfilment by the Supplier of the present provision, the Company may suspend any payment to the Supplier.

## 19. GENERAL.

19.1 The Company may, but the Supplier may not assign, transfer, mortgage, charge, subcontract, declare a trust over or deal inany other manner with all or any of its rights or obligations under the Contract without the prior written consent of the Company, such consent not to be unreasonably withheld or delayed in the case of a subcontract proposed by the Supplier that is deemed to be necessary to the fulfilment of the Order.



19.2 If any provision or part-provision of the Contract is or becomes invalid, illegal or unenforceable, it shall be deemed modified to the minimum extent necessary to make it valid, legal and enforceable. If such modification is not possible, the relevant provision or part-provision shall be deemed deleted. Any modification to or deletion of a provision or part-provision under this clause shall not affect the validity and enforceability of the rest of the Contract.

19.3 A reference to a statute or statutory provision in the Contract is a reference to such statute or statutory provision as amended or re-enacted. A reference to a statute or statutory provision includes any subordinate legislation made under that statute or statutory provision, as amended or re-enacted.

19.4 A waiver of any right or remedy under the Contract or law is only effective if given in writing and shall not be deemed a waiver of any subsequent breach or default. No failure or delay by a party to exercise any right or remedy provided under the Contract or by law shall constitute a waiver of that or any other right or remedy, nor shall it prevent or restrict the further exercise of that or any other right or remedy. No single or partial exercise of such right or remedy shall prevent or restrict the further exercise of that or any other right or remedy.

19.5 Nothing in the Contract is intended to, or shall be deemed to, establish any partnership or joint venture between the parties, nor constitute either party the agent of the other for any purpose. Neither party shall have authority to act as agent for, or to bind, the other party in any way.

19.6 A person who is not a party to the Contract shall not have any rights to enforce its terms. Except as set out in these Conditions, no variation of the Contract, including the introduction of any additional terms and conditions, shall be effective unless it is agreed in writing and signed by the Company.

#### 20. GOVERNING LAW AND JURISDICTION.

The Contract, and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims), shall be governed by, and construed in accordance with the laws of Brazil and each party irrevocably submits to the exclusive jurisdiction of the court of Rio de Janeiro, Brazil.

### 21. TRADE CONTROL LAWS AND REGULATIONS AND SANCTION REGIMES

The Contract/Order shall be performed in strict compliance with all applicable trade control laws and regulations, as well as the applicable sanction regimes, including but not limited to sanctions issued by EU, UN, US and UK. The non-compliance, even partial, with such provision shall constitute a serious nonfulfillment and shall give the Company the right to terminate the Contract/Order and the Supplier shall be charged with all direct and indirect costs deriving therefrom. The Supplier shall hold the Company harmless and indemnified from any and all actions or claims brought by any third parties in connection with such noncompliance or, in any event, consequential thereto.

## 22. DEFINITIONS

Business Day: a day other than a Saturday, Sunday or public holiday in Brazil.

**Certificate of Conformance**: a certificate signed on behalf of the Supplier by an appropriately qualified representative confirming that the Goods supplied conform to the Goods Specification.

**Deliverables**: all documents, products and materials developed by the Supplier or its agents, contractors and employees as part of or in relation to the Services in any form or media, including without limitation drawings, maps, plans, diagrams, designs, pictures, computer programs, data, specifications and reports (including drafts).

**Goods**: the goods (or any part of them or any repairs or replacements thereto) set out in the Order.

Goods Specification: the specification for the Goods, including any related plans and drawings, as set out in the Order.

Intellectual Property Rights: patents, rights to inventions, copyright and related rights, trade marks, business names and domain names, rights in get-up, goodwill and the right to sue for passing off, rights in designs, database rights, rights to use, and protect the confidentiality of, confidential information (including know-how), and all other intellectual property rights, in each case whether registered or unregistered and including all applications and rights to apply for and be granted, renewals or extensions of, and rights to claim priority from, such rights and all similar or equivalent rights or forms of protection which subsist or will subsist now or in the future in any part of the world.



**Offset Obligation**: a contractual obligation imposed on the Company that requires the Company to purchase, or facilitate the purchase of goods and/or services from and/or otherwise invest in a foreign country.

**Party/Parties**: shall mean Telespazio and the Supplier, referred to individually as the "Party" and/or jointly as the "Parties".

**Relevant Regulations**: any applicable law such as but not limited to: Brazilian Anticorruption Law nº 12.846/13; Brazilian Civil Code nº 10.406/02; Brazilian Tax Code nº 5172/66; Brazilian Penal Code, Legislative Decree 2848/40; Brazilian Bankruptcy Law nº 11.101/05; Brazilian Intelectual Property Law nº 9279/96; Brazilian Privacy and Data Protection Law nº 13.709/18; Brazilian Customs Legislative Decree nº 6759/09.

**Services**: the services, including without limitation any Deliverables, to be provided by the Supplier under the Contract as set out in the Service Specification.

**Service Specification**: the description or specification for Services as stated in the Order.